As the nights draw in it is always good to have something to look forward to. Badger Farm Parish Council are aiming to put on an event next year to bring the community together! Every year we hold the annual parish assembly on the second Monday of May. Members of the public are always invited to attend to this to find out more about what the council have been working on during the year.

It has to be admitted that this gathering can be a bit dry and does not usually draw many people in. BFPC are looking to liven things up a bit next year and put on an event where people can mix, chat, enjoy nibbles and a glass of something and listen to speakers etc. Our annual assembly will be on Monday 11 May 2020. So please put this date in your diaries! In the meantime, council are interested to hear your views on what would encourage you to attend this event. You can write to us care of Badger Farm Community Centre, email us on <a href="clerk@badgerfarm-pc.gov.uk">clerk@badgerfarm-pc.gov.uk</a> telephone us on 07463 760801/01425 656010 or contact us via Facebook and Twitter.

A lot of the parish council's work involves contacting other agencies to rectify problems that crop up in the parish. For example, we refer problems relating to fly tipping, planning, maintenance of the green areas etc to Winchester City Council. Those of you that own smartphones can really help us by logging problems yourself direct with WCC. They have a great free app that you can download. If you spot something that needs reporting you just open up the app, take a photograph of the problem and log it online.

You will be given a reference number that you can follow up on if necessary. You can also log problems online on the city council's report and apply webpage. You will need to register on the website and log in before you can report an issue. Residents can also phone WCC with concerns.

## https://www.winchester.gov.uk/apply

It takes less than a minute to register to be able to submit and track the progress of enquiries and reports online using Your Winchester online reporting.

Register and create your account to be kept informed, and track progress of, enquiries. Once registered you can report problems 24 hours a day, 7 days a week through our website and also by a free app on smart phones and tablets.

**Smart Phone or Tablet** 

Desktop

## **Customer Services**

You can also contact our customer services team to report any issues:

- Online via www.winchester.gov.uk. You can use our online reporting service 24 hours a day, 7 days a week, 365 days a year to send us your service requests, general enquiries or report issues.
- **Telephone** 01962 840 222 for general enquiries. 0300 300 0013 for waste and recycling enquiries or 01962 848 400 for Housing Enquiries 8.30am to 5.00pm Monday to Thursday 8.30am until 4.30 pm Friday
- In person at our offices in Colebrook Street, Winchester, Hampshire, SO23 9U Reception-8.30am to 5.00pm Monday to Thursday, 8.30am until 4.30pm Friday Parking Reception 9.00 am to 4.00 pm Monday to Friday Council tax and Benefit Reception 8.45am to 4.45 am Monday to Thursday, 8.45 am to 4.15 pm Friday

Pot holes and highway problems etc. should be reported direct to Hampshire County Council.

## https://www.hants.gov.uk/transport/roadmaintenance/roadproblems

Badger Farm Parish Council meet on the second Monday of each month (except August) at 7.30pm in the Bushfield Room at Badger Farm Community Centre. Do come along and get involved!